

FIG. 1

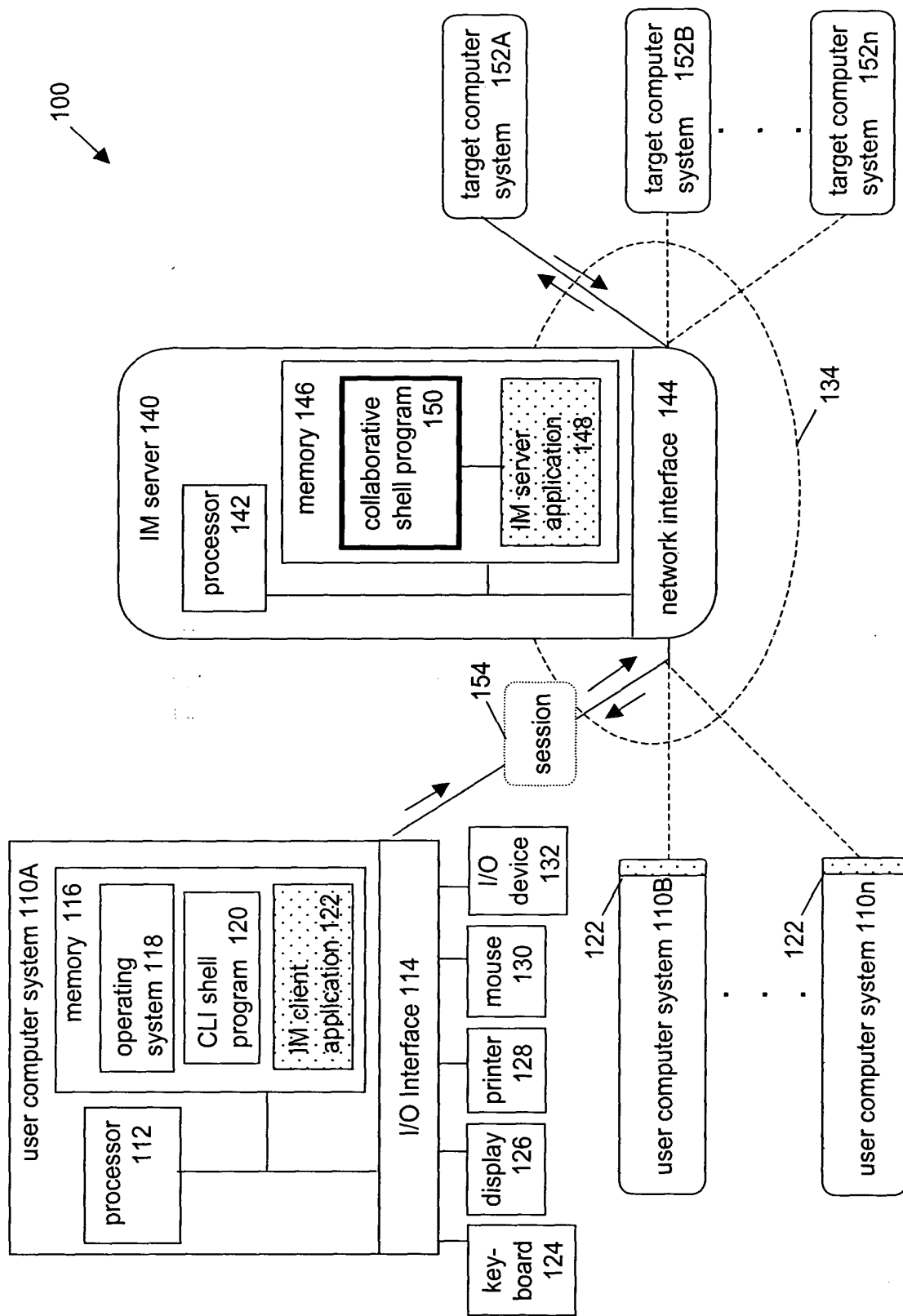


FIG. 2

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chat window 340

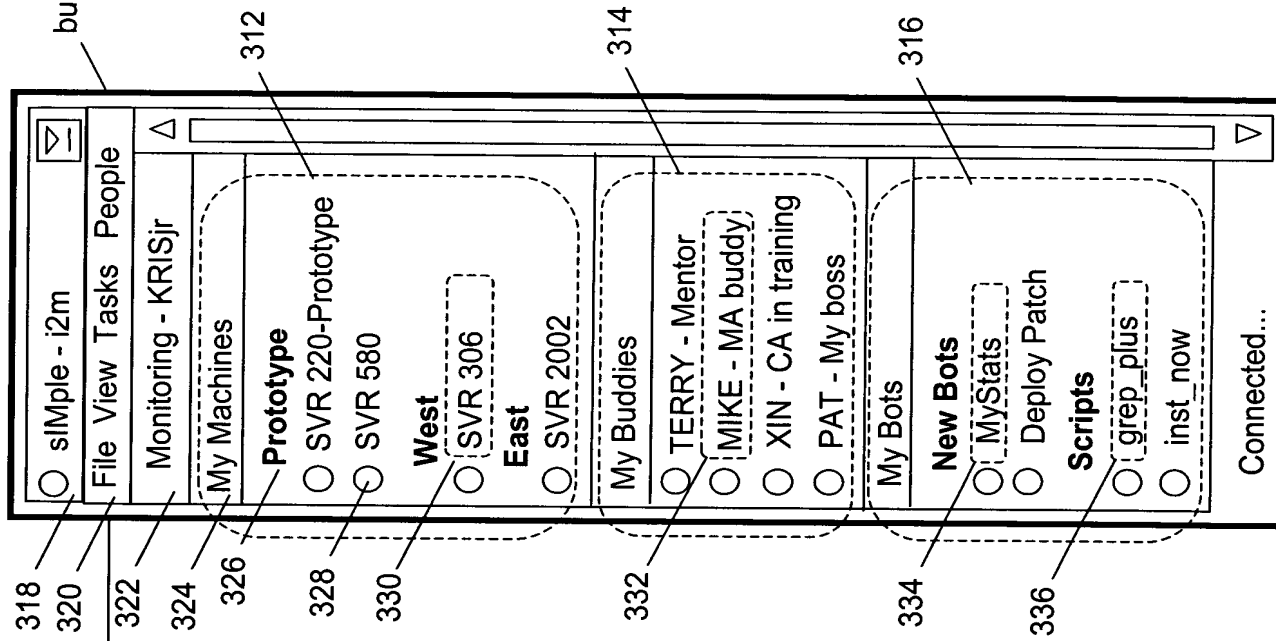
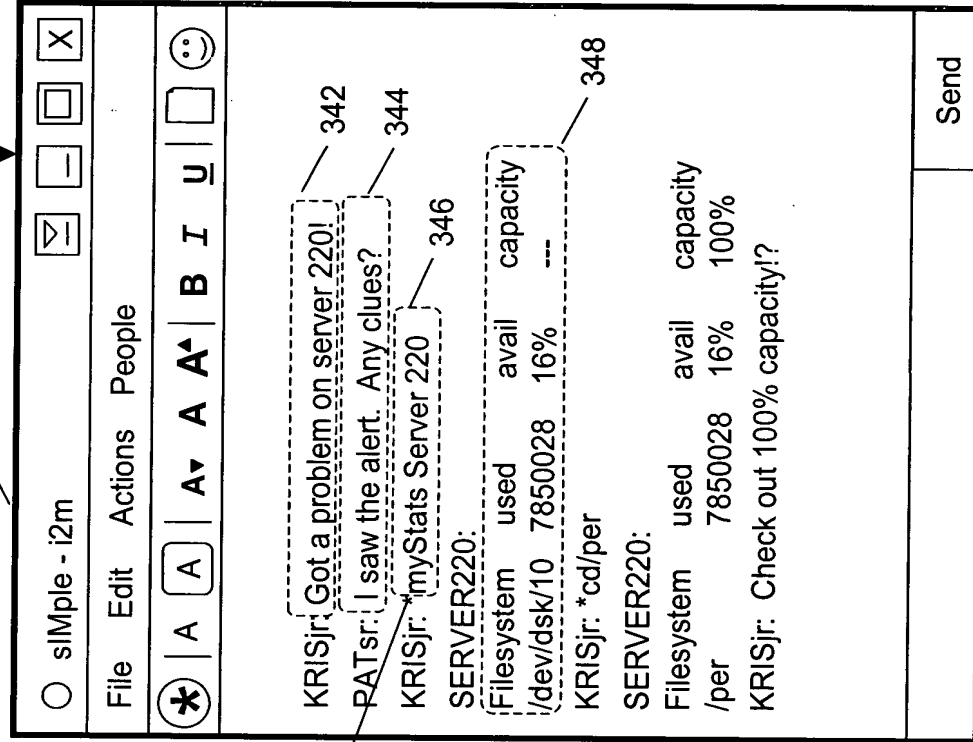


FIG. 3

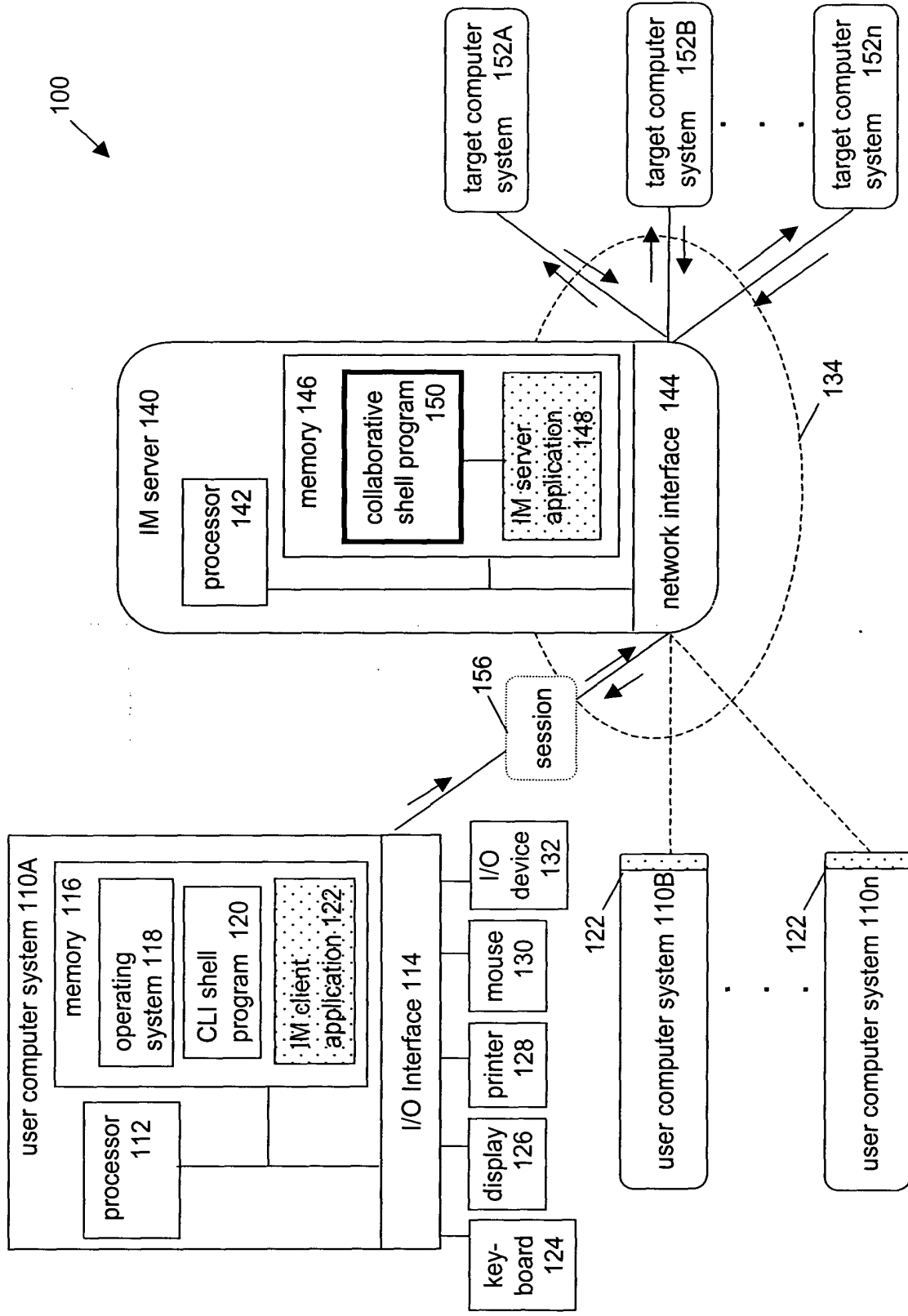


FIG. 4

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chat window 540

☐ sIMple - i2m

File Edit Actions People

☐ A ☐ A ☐ A ☐ A ☐ B ☐ I ☐ U ☐ ☺

KRISjr: \*myStats Server 220  
 SERVER220:  
 Filesystem used avail capacity  
 /dev/dsk/10 7850028 16% ---

KRISjr: \*myStats Server 580  
 SERVER580:  
 Filesystem used avail capacity  
 /dev/dsk/10 7850028 16% 100%

KRISjr: \*myStats Server 306  
 SERVER306:  
 Filesystem used avail capacity  
 /dev/dsk/10 7850028 16% 100%

Send

☐ sIMple - i2m

File View Tasks People

Monitoring - KRISjr

My Machines

**Prototype**

☐ SVR 220-Prototype

☐ SVR 580

**West**

☐ SVR 306

**East**

☐ SVR 2002

My Buddies

☐ TERRY - Mentor

☐ MIKE - MA buddy

☐ XIN - CA in training

☐ PAT - My boss

My Bots

**New Bots**

☐ MyStats

☐ Deploy Patch

**Scripts**

☐ grep\_plus

☐ inst\_now

Connected...

FIG. 5

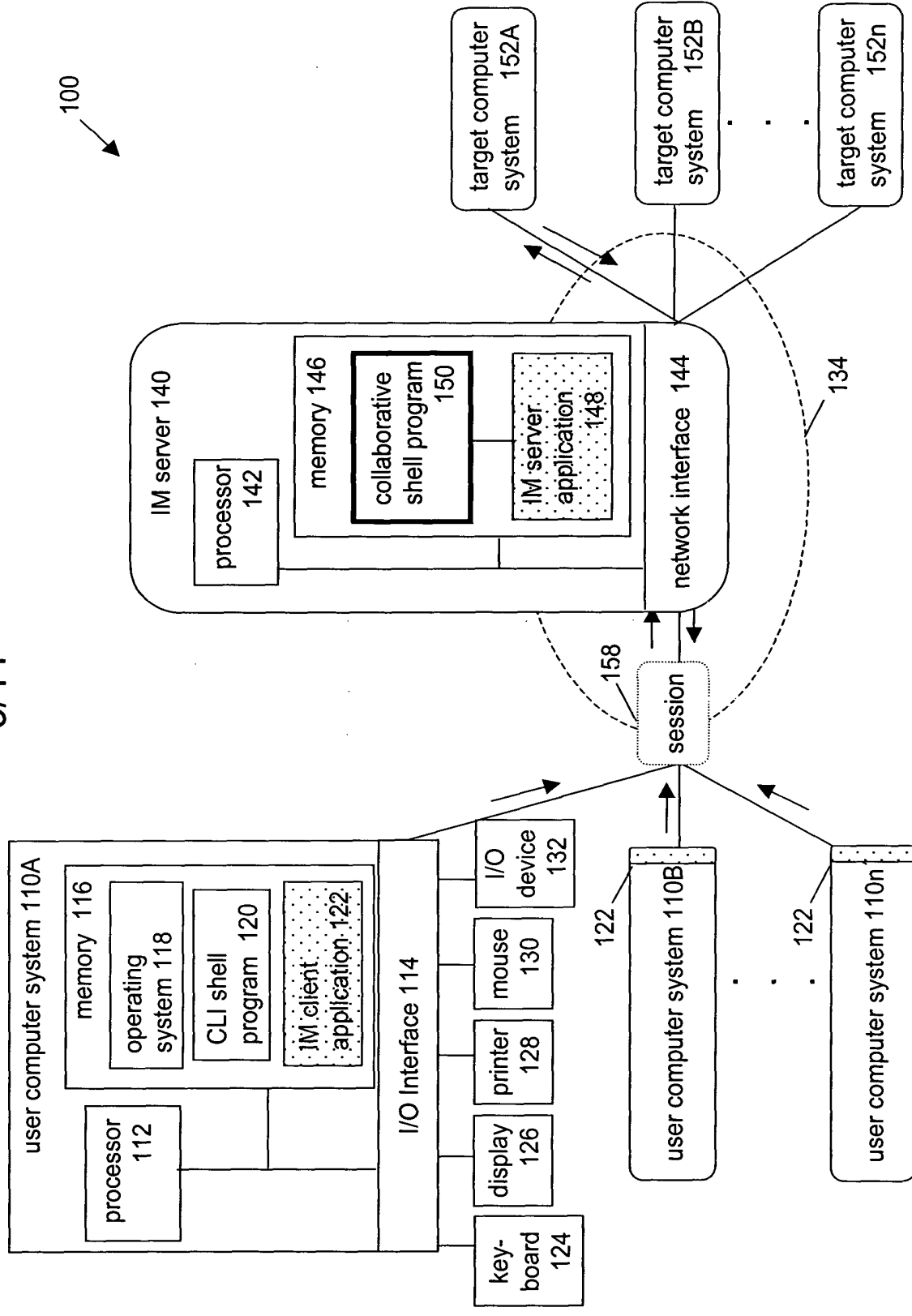


FIG. 6

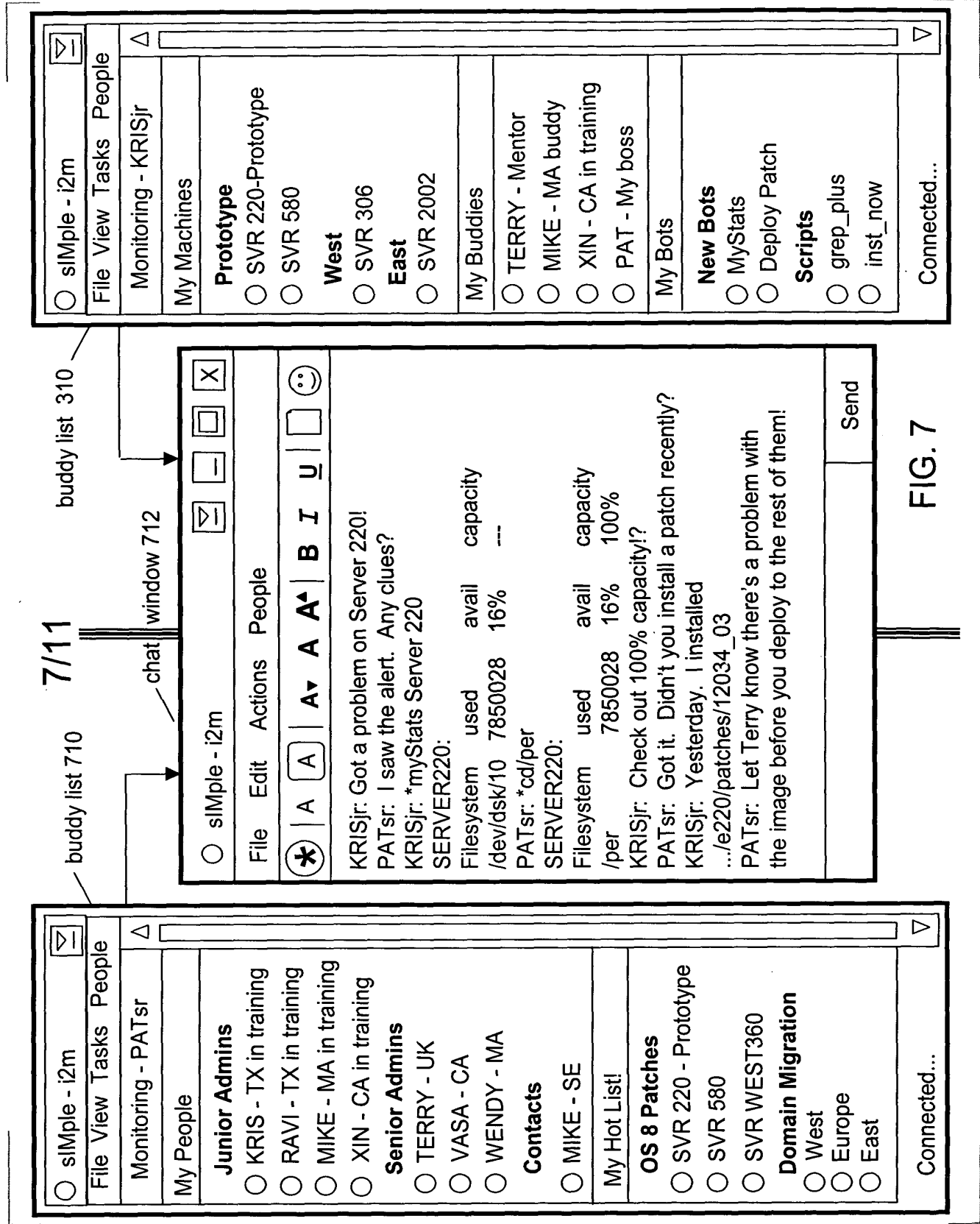
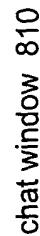


FIG. 7



8  
G.  
F



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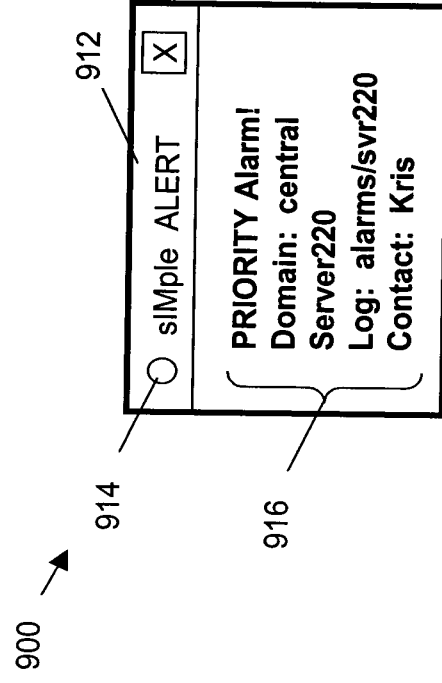


FIG. 9

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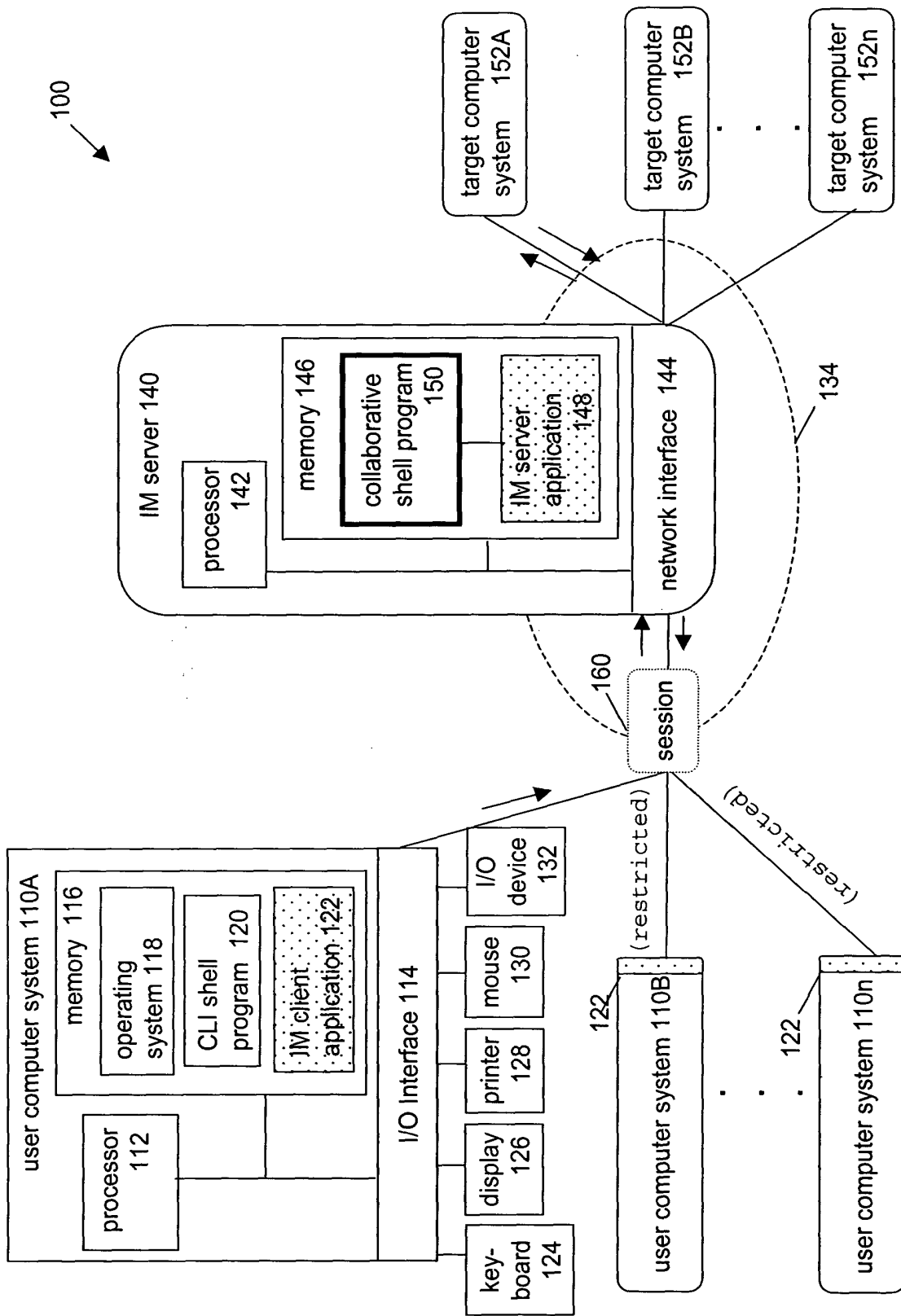


FIG. 10

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chat window 1100

○ simple - i2m				
File Edit Actions People				
	A	A	A <sup>^</sup>	B I U
KRISjr: OK, a problem was found on Server 220.				
XIN: Yes, I saw the alert.				
MIKE: Ditto.				
KRISjr: First, I am going to look for clues to the problem by issuing the following commands.				
KRISjr: *myStats Server 220				
SERVER220:				
Filesystem used avail capacity				
/dev/dsk/10 7850028 16% ---				
KRISjr: *cd/per				
SERVER220:				
Filesystem used avail capacity				
/per 7850028 16% 100%				
XIN: Check out 100% capacity!?				
MIKE: Why the difference?				
KRISjr: Yesterday I installed .../e220/patches/12034_03 and there is an image problem we have to fix before we deploy to the rest.				
				Send

FIG. 11